THE MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI R. VELU): (a) to (d) There is no proposal at present to introduce new train between Bangalore-Visakhapatnam *via* Secunderabad. However, 2805/2806 Visakhapatnam-Tenali Janmabhoomi Express has been extended to Secunderabad from 01.07.2007 with cancellation of 2719/2720 Secunderabad-Tenali Nagarjun Express and it is proposed to introduce Secunderabad-Yesvantpur Garib Rath Express (Tri-weekly) during 2007-2008. Further, load of 2805/2806 Janmabhoomi Express has been increased from 18 to 21 coaches from 15.07.2007. These will increase the accommodation for Visakhapatnam-Secunderabad and Secunderabad-Bangalore passenger.

Implementation of upgradation policy

712. SHRI S.M. LALJAN BASHA: Will the Minister of RAILWAYS be pleased to state:

(a) whether Government have introduced an innovative policy of upgrading AC-3 tier and AC-2 tier passenger whenever there is a vacancy in AC-Ist Class;

(b) whether this policy is being implemented properly;

(c) whether it is a fact that upgrading is not being done properly on running trains;

(d) how Government would ensure that upgrading is done on all trains; and

(e) the steps proposed to ensure that vacant accommodation is not being misallotted?

THE MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI R.VELU): (a) Yes, Sir.

(b) Yes, Sir.

(c) Upgradation of passengers to higher class is done by the computerised Passenger Reservation System (PRS) at the time of preparation of charts without realisation of additional fare. This facility is not available in running trains.

(d) Upgradation of passengers to higher class is already being done in all Mail/ Express trains having sleeping accommodation.

(e) The upgradation is done by the computerised system without any manual intervention.

Food supplied in trains

713. SHRI SHAHID SIDDIQUI: Will the Minister of RAILWAYS be pleased to state:

(a) what steps his Ministry has taken to improve the quality of the food provided in the trains;

(b) whether there is an inspection team which looks into the quality of food from time to time;

(c) how many cases have been filed against the caterers and suppliers in the Railways in the last five years, alongwith the names of caterers and suppliers in the Railways; and

(d) the names of the caterers against whom the action has been taken in the last five years?

THE MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI R. VELU): (a) and (b) As an ongoing process, catering services of Indian Railways receive constant attention of the Zonal Railways and Indian Railway Catering and Tourism Corporation (IRCTC), a wholly owned company of Indian Railways formed to upgrade and professionalize the catering and hospitality services of Indian Railways. IRCTC is setting up multi-cuisine state-of-the-art Food Plazas, Automatic Vending Machines to dispense hot and cold beverages, and modernizing railways' existing base kitchens. Regular monitoring of catering services is done by Railways and IRCTC officials. IRCTC has engaged independent food audit agencies to ensure quality of food being supplied to the passengers of Indian Railways. All good practices like, progressive ISO (International Organization for Standardization) and HACCP (Hazard Analysis and Critical Control Points) certification of catering units are being followed by Railways through IRCTC. In addition, dedicated quality inspectors have also been Railways through IRCTC. In addition, dedicated quality inspectors have also been engaged for constant monitoring of quality of food. Further, following steps have been taken for improving quality of catering service:-

(i) Customer satisfaction survey has been conducted through M/s IMRB International.

(ii) Food audit has been done by M/s TUV Sud South Asia.

(iii) M/s RITES has been engaged for ISO 22000:2005 certification of mobile as well as static units.

(iv) A number of special drives have been conducted on premium trains by Quality Control Professionals (QCPs).

(c) and (d) 1280 cases have been filed under Prevention of Food Adulteration Act (PFA) during the last 5 years. The name of caterers and suppliers in the Railway is indicate in the Statement I and II (*See* below).

Stringent action has been taken against the defaulting licensees in 367 cases and total fine of over Rs. 8 lakh has been imposed on them and realized. The name of the licensees against whom action have been taken in last 5 years are indicated in the Statement-III.

Statement-I

Names of the Caterers dealing with IRCTC

Sl. No	Firm Name
1	2
1	M/s A A Catering Co.
2	M/s ABC Enterprises

1	2
3	M/s A K Roy
4	M/s Ambuj Hotels
5	M/s Arenco Catering
6	M/s A S Sales Corp.
7	M/s Bharat Catering Corp.
8	M/s Boon Catering Co. (P) Ltd.
9	M/s Brandavan Food Products
10	M/s CKK Catering
11	M/s Deepak & Co.
12	M/s Doons' Caterers
13	M/s Ex-Servicement
14	M/s Food World
15	M/s Goel & Goel
16	M/s Golden Caterers
17	M/s Hakmi Chand D & Sons
18	M/s Hotel Royal
19	M/s J K Ghosh
20	M/s Kishore H Caterers
21	M/s KMA Caterers
22	M/s Kwality Caterers
23	M/s Mahesh H Cateres
24	M/s Midwest Caterers
25	M/s Otik Hotel
26	M/s Our's Ariya Bhavan
27	M/s P K Delicacies
28	M/s P K Shefi
29	M/s Poorvanchal Caterers
30	M/s P Sivaprasad
31	M/s R C Goel
32	M/s R D Sharma
33	M/s R K Agrwal
34	M/s R K Associates
35	M/s R K Enterprises
36	M/s RKHS
37	M/s Roop Caterers
38	M/s Viwasvan Hotel
39	M/s V Ganngadharan

Statement-II

List of the suppliers dealing with IRCTC

Sl. No.	Item/Suppliers
1	2
	Aerated Drinks
1	Pepsi Foods Co. Pvt Ltd., Gurgaon
2	Hindustan Coca cola Beverages Pvt. Ltd., Gurgaon
	Fruit Juices in Tetrapack/Pet/ Glass Bottles
1	Parle Agro Pvt. Ltd., Mumbai
2	Hindustan Coca cola Beverages Pvt. Ltd., Gurgaon
3	Dabur Foods Ltd., Sahibabad
4	Tropicana Beverages Company, Gurgaon
5	HPMC Ltd., Simla
6	Godrej Industries Ltd., New Delhi
7	Surya Foods & Agro Ltd., Noida
8	Naddukara Agro Processing Co., Kerala
9	Manpasand Agro Food, Baroda
	Coffee Powder - Bulk Pack
1	Nestle India Ltd., New Delhi
2	Tata Coffee Ltd., Bangalore
3	CCl Products (India) Ltd., Hyderabad
	Packaged Drinking Water*
1	Pepsi Foods Pvt. Ltd, Gurgaon
2	Ice Brg Foods Ltd., New Delhi
3	Dhariwal Industries Ltd., Pune
4	Hindustan Coca cola Beverages Pvt. Ltd, Gurgaon
5	Acer Engineering Pvt. Ltd., Hyderabad
6	Indo Asian Mineral Water, Patna
	Ice Cream
1	Hatsun Agro Products Ltd., Chennai
2	Hindustan Lever Ltd., (Ice Cream Division), Gurgaon

1	2
3	Vadilal Enterprises Ltd., Delhi
4	Gujarat Co-Operative Milk Marketing Federation Ltd., Anand
5	Universal Dairy Products Ltd., Noida
6	Dinshaw Dairy Foods Ltd., Nagpur
7	Monica Products, Lucknow
	Biscuits
1	Bonn Nutrients Pvt. Ltd., Ludhiana
2	Britannia Inds Ltd., Kolkata
3	Cremica Agro Foods, Ludhiana
4	Haldiram Mfg. Co Pvt Ltd., New Delhi
5	ITC Limited (Food Division), Bangalore
6	Parle Products Pvt Ltd., New Delhi
7	Priya Foods Products Ltd., Kolkata
8	Ravi Foods Pvt Ltd., Hyderabad
9	Samrat Food Products, Mumbai
10	Surya Foods & Agro Ltd., Noida
	Confectionery Items
1	Perfetti Van Melle India Pvt Ltd., Gurgaon
2	Gujarat Co-Operative Milk Marketing Ltd, Anand
3	Nestle India Ltd., New Delhi
4	Cadbury India Ltd., Mumbai
5	Ravi Foods pvt Ltd., Hyderabad
6	Lotte India Corporation Ltd., Chennai
7	Parle Products Pvt Ltd., New delhi
8	ITC Ltd., Kolkata
9	Jayco India Pvt. Ltd., New Delhi
	Namkeens
1	Frito-Lay India, Gurgaon
2	Haldiram Mfg. Co. Pvt Ltd., New Delhi

1	2
3	Shivdeep Inds. Ltd., Bikaner
4	Bikanervala Foods Pvt Ltd., New Delhi
5	Pratik Food Products (Haldiram Bhujiawala), Kolkata
6	Kaleva, New Delhi
7	Chintamani Food & Snacks, Delhi
8	Shakambari Food Products, Jaipur
9	Ashish Proteins and Food Pvt. Ltd.
10	Haldiram Bhujiawala Limited, Kolkata
11	Aakash Namkeens Private Limited
	Tea in Pouches and Tea Bags
1	Tata Tea Ltd., Kolkata
2	Duncans Tea Ltd., Kolkata
3	Jivraj Tea Limited, Mumbai
4	Godrej Beverages and Foods Limited, Mumbai
5	L.M.J. International Ltd., Kolkata
	Cakes
1	Britannia Inds. Ltd, Kolkata
2	Monginis Foods Pvt. Ltd., Mumbai
3	Bonn Nutrients Pvt. Ltd., Ludhiana
4	Nilgiris Mechanized Bakery (P) Ltd., Bangalore
	Chips
1	Frito-Lays India, Gurgaon
2	Haldiram Mfg. Co. Pvt. Ltd., New Delhi
3	Shivdeep Industries Ltd., Bikaner
4	Chintamani Food & Snacks, Delhi
	Tomato Ketchup - Bottle Pack
1	Hindustan Lever Ltd., Gurgaon
2	The Maharastra Agro-Industries Development Corporation Ltd., Mumbai
3	Heinz India Pvt. Ltd., Mumbai

1	2
4	Nestle India ltd., New Delhi
5	G.D. Foods Mfg. (I) Pvt. Ltd., New Delhi
	Tetrapacked-Flavoured Milk/Milk Products
1	Gujarat Co-Operative Milk Marketing Federation Ltd., Anand
2	Nestle India Ltd. New Delhi
3	The Punjab State Co-operative Milk Producers Federation Ltd., Chandigarh
	Tetrapacked- Fruit Drinks
1	The Punjab State Co-operative Milk Producers Federation Ltd., Chandigarh
2	Dabur Foods Ltd., Sahibabad
3	FIL Industries Ltd., New Delhi
4	Godrej Industries Ltd., New Delhi
5	HPMC Ltd., Simla
6	Mother Dairy Food Processing Ltd., New Delhi
7	Naddukara Agro Processing Co. Ltd., Kerala
8	Parle Agro Pvt. Ltd., Mumbai
9	Rasna Pvt.Ltd., Ahmedabad
10	Surya Foods & Agro Ltd., Noida
11	Tropicana Beverages Company, Gurgaon

Statement-III

Name of the Caterers against whom action have been taken

Sl. No.	Caterer's Name
1	2
1	M/s Doons Caterers
2	M/s Utsav Flavours
3	M/s KMA Caterers
4	M/s P R Catering Co.
5	M/s Hakmi Chand D & Sons
6	M/s Kwality Caterers

1	2
7	M/s Roop Caterers
8	M/s Midwest Caterers Pvt. Ltd.
9	M/s Mahesh H Caterers
10	M/s Our's Aarya Bhawan
11	M/s Birsha Munda Food Plaza
12	M/s Boon Catering Co. P. Ltd.
13	M/s Poorvanchal Caterers
14	M/s Otik Hotels & Resorts (P) Ltd.
15	M/s Food World
16	M/s Bharat Caterers
17	M/s Ambuj Hotel & Real Estate (P) Ltd.
18	M/s R K Associates
19	M/s R K Enterprises
20	M/s Javanta Kumar Ghosh
21	M/s Monginis Food Plaza
22	M/s Comesum Food Plaza
23	M/s Brindabon Food Products
24	M/s A A Catering Co.
25	M/s P Sivaprasad
26	M/s Budha Bihar Food Plaza
27	M/s R K Agrawal & Sons
28	M/s Hotel Celebration
29	M/s Ambika Flavours
30	M/s Hotel Ashok
31	M/s R C Goel
32	M/s Airport Restaurant
33	M/s Golden Caterers
34	M/s Good Lands Rest
35	M/s Quality Petha House
36	M/s R D Sharma

1	2
37	M/s A D Sales Corp.
38	M/s ABC Enterprise
39	M/s Adayar Anand Bhavan
40	M/s Amarjeet Hotels
41	M/s Ambika Empire
42	M/s Arenco Catering
43	M/s C K K Catering
44	M/s Hotel Highway
45	M/s Oriental
46	M/s Ortik Hotels & Resorts
47	M/s R D Enterprises
48	M/s R K H S
49	M/s V. Gangadharan
50	M/s Goel & Goel
51	M/s P K Shefi
52	M/s Vivaswan Hotel
53	M/s A K Agarwal
54	M/s APDDCF
55	M/s Rachana Gupta
56	M/s G R Sunitha
57	M/s Parameswar
58	M/s N. Seshaiah
59	M/s K M Meena
60	M/s P. Nageswara Rao
61	M/s Shaik Abdus
62	M/s V. Satthu
63	M/s P. Siva Prasad
64	M/s Arjun Vanan Rao
65	M/s Harihara Reddy
66	M/s Karimuddin

1	2
67	M/s B. Gopa
68	M/s Brundavan
69	M/s Fine Caterers
70	M/s G. R. Sunitha
71	M/s G. Suguna
72	M/s Raman Dekha
73	M/s Siddi Ramulu

Black marketing of tickets

†714. SHRI KESHUBHAI S. PATEL: Will the Minister of RAILWAYS be pleased to state:

(a) whether it is a fact that a large number of touts have been found involved in black marketing of tickets at various railway stations of the country;

(b) if so, whether some touts have been apprehended while black marketing of tickets; and

(c) if so, the number of touts so apprehended and the action taken by Government against them?

THE MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI R.VELU): (a) Some cases of touts indulging in black marketing of railway tickets do come to notice.

(b) and (c) Touts so apprehended are prosecuted as per the provisions of law. The number of touts apprehended and prosecuted during the years 2006-07 and 2007-08 (upto June, 07) are as under:

Year	No. of touts apprehended	No. of touts prosecuted
2006-07	2320	2320
2007-08 (upto June 07)	605	605

Train from Delhi to Nautanwa

715. KUMARI NIRMALA DESHPANDE: Will the Minister of RAILWAYS be pleased to state:

(a) whether there is any proposal to have a direct train from Delhi to Nautanwa, Nepal border to encourage the tourists; and;

(b) whether there is any proposal to run a direct train from Nautanwa to Lumbini in Nepal to facilitate the travel of Buddhist pilgrims?

†Original notice of the question was received in Hindi.